POLICE & CRIME PLAN 2017-21

Force Priority	Measure	Apr-2020	May-2020	Jun-2020	Jul-2020	Aug-2020	Sep-2020	Oct-2020	Nov-2020	Dec-2020	Jan-2021	Feb-2021	Mar-2021	Infographic	Context
Prevent crime and keep people safe	Quality of Full Files (error rate)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		Stable Trend
	Positive Outcome Rate (rolling 12 month)	16.5%	16.8%	16.5%	16.7%	16.6%	16.7%	16.80%	17.00%	16.70%	18.50%	16.80%	13.80%		Rolling 12m increasing trend
	999 call - avg wait to answer	00:00:05	00:00:07	00:00:07	00:00:05	00:00:09	00:00:10	00:00:10	00:00:08	00:00:08	00:00:09	00:00:08	00:00:08		Recent discrete monthly decrease
	ASB volume	1761	1690	1606	1833	1742	1415	1262	1094	1151	1250	1285	1639		Stable trend, volume inline with season increases
	CRIB abandonment rate	7.0%	12.4%	13.7%	13.1%	12.8%	14.2%	12.00%	8.00%	6.00%	6.00%	6.70%	9.00%		Q4 reporting better discrete monthly performance
	CRIB call - avg wait to answer	00:01:10	00:01:55	00:02:34	00:02:19	00:02:08	00:02:33	00:02:21	00:01:18	00:01:10	00:01:03	00:01:19	00:01:48		Improved performance correlating with improved performance in abandonment rate
	Crime Recording Compliance	91.4%	91.8%	93.3%	-	-	93.9%	94.2%	-	-	94.10%	-	96.40%		Discrete increasing trend
	Crime volume	2513	2902	3279	3788	3428	3379	3316	2822	2920	2578	2506	3031		Decreasing trend, increases as c-19 restrictions rele...
	CSEW Confidence	-	-	-	-	-	-	-	-	-	-	-	-		No data to report. CSEW data on hold due to the pandemic
	Hours Delivered by Specials	6348	6937	5459	5045	3984	3259	2994	3431	3097	3453	3197	3399		Significant decreasing trend
	Immediate response time	00:08:59	00:09:29	00:09:44	00:08:38	00:10:48	00:12:00	00:09:20	00:11:36	00:11:26	00:11:28	00:11:17	00:11:17		Stable Trend
	KSI- Casualties	-	-	-	-	-	-	-	-	-	-	-	-		Awaiting data - Justice have a backlog of data inputting regarding KSI's previously impacted by staffing levels
	Most Serious Violence	14	12	17	19	16	11	13	13	14	13	9	11		Stable Trend
	Number of Watch Scheme Volunteers	-	-	-	1076	1218	1218	1218	1030	1030	1030	1030	1030		Data recording on-going for statistical picture
	Overall Volume of Cybercrime	221	222	280	292	254	256	261	244	201	304	291	357		Slight increasing trend, 1 month exceptional high
	Priority response time	00:41:33	00:47:04	00:49:11	00:52:45	00:59:08	01:00:40	01:01:17	01:01:24	00:55:34	00:51:35	00:49:50	00:59:40		Stable Trend
	Volume of Hate Crime	43	62	80	101	94	72	52	40	42	28	39	63		Recent decreases reverting trend back to stable
	Volume of Knife Crime (Home Office - ADR160)	-	-	60	-	-	70	-	-	41	-	-	65		Slight decreasing trend over Q3
	Volume of Rural Crime (Key word + tags)	52	76	61	56	45	62	56	52	33	84	32	49		Stable Trend
	CPT Establishment Level														Under Development
	Percentage of CPT Staff at Work														Under Development
	Percentage of CPT Officers able to Respond to Crime														Under Development
Protect the most vulnerable people in society	S136 Arrests	23	36	25	34	27	35	37	24	17	25	22	26		Recent decreases reverting trend back to stable
	Volume of CSE Crimes	8	12	11	11	8	12	24	10	5	11	8	2		Stable Trend
	Volume of repeat Missing Incidents U18	5	6	5	9	10	10	8	11	8	6	5	4		Stable Trend
	Volume of Fraud														Under Development
	First Time Entrants into the Criminal Justice System						Year to Sep 20 delayed due to CV19								No trend in 12 months figures but significant year on year reduction from September 2009 (1,896 fte). MoJ data published 6 monthly (March and September). Figures not currently being published due to CV19.
	Number of Reoffences per Reoffender over time				4.80 (Oct 17 - Sep 18)				4.85 (Jan 18 - Dec 18)		MoJ data delayed				Increase in proportion of offenders who reoffend during 2018 but significant drop in final reported quarter (Jan 18 - Dec 18) to below first reported figure level.
	Frequency of Reoffending per Reoffender				29.19% (Oct 17 - Sep 18)				27.73% (Jan 18 Dec 18)		Moj data delayed				Increase in proportion of offenders who reoffend during 2018 but significant drop in final reported quarter (Jan 18 - Dec 18) to below first reported figure level.
	Recall Rate due to Reoffending				9				8		7				Reducing trend over last 4 quarters. NPS data only. Number of NPS Offenders Managed in Swindon & Wiltshire Recalled, where 'Further Offence/Charge' was listed in the recall reasons
	Overall Mean Reoffending Risk Score				39.1				36.6		38.6				New metric from quarter 4 2019/20 (Jan-Mar 20). Slight reduction in whole cohort OGRS score, possibly starting to reflect quarterly Court data reduction. Reduction in average OGRS score is positive, it means the reoffending risk score is reducing.
Put victims, witnesses and communities at the heart of everything we do	% Overall Convictions	76.2%	83.1%	76.0%	81.4%	92.6%	87.4%	91.9%	92.6%	88.7%	83.50%	86.50%	86.00%		Stable Trend
	Outcome for Domestic Abuse	14.4%	14.0%	13.5%	13.6%	13.5%	13.9%	13.8%	13.9%	13.7%	13.30%	13.60%	13.40%		Slight decreasing trend
	Outcome for Sexual Offences	8.3%	9.2%	9.2%	9.9%	8.9%	8.9%	9.4%	9.0%	9.4%	10.30%	10.00%	9.80%		Stable Trend
	Satisfaction of victims with the whole experience	78.2%	78.7%	78.4%	78.4%	77.5%	77.6%	77.9%	78.6%	78.8%	78.30%	77.90%	77.50%		Increasing trend
	Satisfaction with being kept informed	66.6%	67.8%	66.7%	67.8%	67.3%	68.0%	67.1%	66.5%	66.9%	67.30%	67.50%	67.10%		Increasing trend
	Satisfaction with ease of contact	93.9%	94.4%	94.2%	94.1%	94.0%	93.7%	93.3%	94.4%	94.3%	94.50%	95.00%	94.90%		Stable Trend
	Satisfaction with treatment	89.2%	90.7%	90.4%	90.6%	90.0%	89.9%	89.4%	89.5%	89.2%	88.70%	89.00%	88.90%		Stable Trend
	Volume of DA Crime (ACPO defined)	626	651	676	726	655	563	559	508	580	546	499	568		Increasing trend
	Volume of Sexual Offences (Recent / Non Recent)	61	109	127	163	151	128	109	113	117	102	98	120		Stable Trend
	Domestic Abuse Conviction Rate (as proportion of offences)														Under Development
	Sexual Offences Conviction Rates (as proportion of offences)														Under Development
	Percentage of Unsuccessful Domestic Abuse and Sexual Offence Convictions due to Victim Issues														Under Development
	Average days report to trial														Under Development
Secure a quality police service that is trusted and efficient	% - Ethnic Minority workforce (FTE)	2.1%	2.2%	2.3%	2.2%	2.3%	2.3%	2.3%	2.4%	2.4%	2.4%	2.6%	2.8%		Increasing trend
	% Complaints Recorded within 10 working days	99.0%	96.6%	100.0%	97.0%	99.0%	96.0%	93.0%	95.0%	96.2%	98.0%	96.0%	96.0%		Stable Trend
	% of Force appeals Upheld	0.0%	0.0%	33.0%	0.0%	0.0%	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%		No trend
	Avg number of days to record a Complaint	2	2	6	11	3	4	4	3	3	3	3	5		stable trend
	Complaint cases recorded	89	89	77	109	82	102	95	81	78	83	74	97		stable trend
	Updated number of actual sickness days lost per person All Staff (QVD) (look ba...	1.2	1	0.8	0.8	0.9	1	1	1	1.2	1.24	1	1.01		Slight decreasing trend
	Overall staff satisfaction	-	-	-	-	-	-	-	-	-	-	-	-		Under Development